

CIC ENABLES HANDWRITING RECOGNITION ON HANDSPRING TREO COMMUNICATORS AND ORGANIZERS

CIC's RecoEcho Plus now available as a free download to support handwriting recognition input alternative to the Handspring Treo keyboard.

Redwood Shores, CA, and Mountain View, CA, November 6, 2002- (NASDAQ:CICI) Communication Intelligence Corporation ("CIC"), the leader in electronic signature, biometric verification and natural input solutions and Handspring, Inc. (NASDAQ: HAND), an innovative leader in personal communicators and handheld computers, announced today a licensing and co-marketing agreement whereby any Handspring Treo customer can download RecoEcho Plus, CIC's handwritten input enabling software application, free of charge.

Handspring will bundle RecoEcho Plus from CIC for use on its full line of Treo communicators and organizers. With RecoEcho Plus, Treo customers can alternatively choose between entering data through RecoEcho Plus or through the built-in QWERTY keyboard. Trial copies of CIC's Jot® and WordComplete® will also be available to new and existing Treo customers. Jot allows data input using a more natural printed letter method and WordComplete provides a shorthand style means of entering words from a pop-up pick list, which reduces input time and improves accuracy.

"As popular and effective as the Treo keyboard is for most users, we still have customers who prefer Graffiti input," said David Diangson, senior manager, strategic partner development for Handspring. "CIC's RecoEcho Plus enables these customers to write Graffiti directly on their Treo display. The combination of our Treo products and CIC's software provides busy professionals with an enhanced mobile communications experience."

"With this agreement we have elevated our relationship to a new level exposing the Handspring customer base to the full breadth and range of CIC's intuitive input and security product offerings," stated Jeff Sandler, vice president, worldwide corporate sales for CIC. "With the widening array of devices and capabilities provided, we are delighted to become a part of Handspring's go forward strategies."

Registered users of Handspring Treo communicators and organizers including the Treo 300, Treo 270, Treo 180 and Treo 90 can download the handwriting recognition interface at no cost directly from the Handspring website at www.handspring.com/recoecho. Shipment within Handspring's retail packaging is expected before year-end. Additional information about the program may also be found on CIC's website at www.shopcic.com/recoecho.

About CIC

Communication Intelligence Corporation is the leading supplier of electronic signature, biometric security and natural input solutions focused on emerging, fast growth applications including paperless workflow, smart wireless devices and e-Commerce enabling the world with "The Power to Sign Online™". The Company's core software technologies include multilingual handwriting recognition systems, biometric signature verification, natural messaging, and operating system extensions

that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices and e-business processes. CIC sells direct to OEMs and Enterprises. Products are also available through major retail outlets such as Circuit City, CompUSA, Staples, OfficeMax, key integration partners and direct via www.cic.com. Industry leaders such as Ericsson, Fujitsu, Hitachi, Siebel Systems, IBM, Charles Schwab and Prudential have licensed the company's technology. CIC is headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website www.cic.com.

About Handspring

Handspring is a leading innovator in personal communications and handheld computing. The company's products include the Treo wireless communicators and Treo 90 organizer, the Visor expandable handheld computers, and client and server software for fast Web access from handheld devices and mobile phones. Today Handspring sells its products and accessories at www.handspring.com and through select Internet, retail and carrier partners in the United States, Europe, Asia, Australia, New Zealand, Canada, the Middle East and Mexico/Latin America.

CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following: technological, engineering, quality control or other circumstances that could delay the sale or shipment of the products; economic, business, market and competitive conditions in the software and mobile telecommunication industries and technological innovations that could affect Handspring's and CIC's respective businesses; the inability of the parties to protect their respective trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the respective proprietary rights of Handspring and CIC; and general economic and business conditions and the availability of sufficient financing. The matters discussed in this press release also involve risks and uncertainties described in Handspring's most recent Form 10-K filed with the SEC. Neither Handspring nor CIC has an obligation to update the forward-looking information contained in this press release.

CIC, its logo, Jot and WordComplete are registered trademarks. The Power to Sign Online is a trademark of Communication Intelligence Corporation. All other trademarks are properties of their respective owners.

Handspring, the Handspring logo, Treo, the Treo logo and Visor, are trademarks of Handspring, Inc. and may be registered in certain jurisdictions. All other brand names are trademarks of their respective owners.

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