

## **FOURTH SURVEY & DESIGN INSTITUTE OF CHINA DEPLOYS E-SIGNATURE AND OFFICE AUTOMATION FROM CICC**

**Redwood Shores, CA, November 12, 2002** - (NASDAQ:CICI) Communication Intelligence Corporation ("CIC"), the leader in electronic signature, biometric verification and natural input solutions, announced today that its 90% owned joint venture Communication Intelligence Computer Corporation, Ltd. ("CICC"), has signed a licensing agreement for its InkTools® and Office Automation (OA) Systems Solutions with the Fourth Survey & Design Institute of China Railways ("FSDI").

Through this agreement FSDI will automate its internal and external document management processes within a truly collaborative computing environment. These processes will include standard correspondence and agreements as well as design documents. This solution enables FSDI to streamline the tedious and time consuming process of managing multiple engineering drawings, designs and approvals for its frequently large development projects while enhancing document security. This order reflects CIC's continued focus on accelerating sales growth in China with its robust economic growth and increasing demand for office automation technology.

"We are pleased to work with CICC and have recently completed our integration and deployment of its products," stated Mr. Mao ChangYu, Information Center Director of FSDI. "To effectively support the growing needs of our national railway system requires that our organization operate at the highest levels of efficiency. Using these solutions from CICC enables us to accomplish this goal while reducing our overall process costs and increasing productivity through online collaboration."

"Our agreement with FSDI demonstrates the continued acceptance of our electronic signature and workflow solutions within one of the most rapidly developing economic markets in the world," stated Arthur Ding, Director, Software Sales for CICC. "Our office automation systems have dramatically differentiated us in China and with the increasing demand for more intuitive forms of input as well as the adoption of electronic signature technology we anticipate significant opportunities within our target markets."

CICC's Chinese version of InkTools is in growing demand by OA and MIS system integrators automating their workflow processes and improving individual effectiveness. FSDI joins a growing list of licensees from various market segments including: Government, Healthcare, Financial Services, Manufacturing and Utilities. CICC is a joint venture between CIC and the Information Industries Bureau of the Jiangsu Province of the People's Republic of China. For more information about CIC, CICC or our products, visit our website at <http://www.cic.com/>.

### **About CIC**

Communication Intelligence Corporation is the leading supplier of electronic signature, biometric security and natural input solutions focused on emerging, fast growth applications including paperless workflow, smart wireless devices and e-Commerce enabling the world with "The Power to Sign Online™". The Company's core software technologies include multilingual handwriting recognition systems, biometric signature verification, natural messaging, and operating system extensions that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices and e-business processes.

CIC sells direct to OEMs and Enterprises. Products are also available through major retail outlets such as Circuit City, CompUSA, Staples, OfficeMax, key integration partners and direct via [www.cic.com](http://www.cic.com). Industry leaders such as Ericsson, Fujitsu, Hitachi, Siebel Systems, IBM, Charles Schwab and Prudential have licensed the company's technology. CIC is headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website [www.cic.com](http://www.cic.com).

### **About FSDI**

The Fourth Survey & Design Institute of China Railways (FSDI), founded in 1953, is a large-scale national comprehensive institute for survey, design, research and development. In the past 40 years, FSDI gained a high reputation in the field of engineering construction throughout the country for high-level design and quality service. It has Class A National Reputation Certificate for Design and has been authorized to conduct foreign operations by the Ministry of Foreign Trade and Economic Co-operation. FSDI is an ISO 9000/9001/9002 for survey, design, engineering contracting, and construction supervision. For more information about FSDI, visit their website at <http://www.crfdsi.com.cn/en/index.htm>

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CIC, its logo, and InkTools are registered trademarks. The Power to Sign Online is a trademark of Communication Intelligence Corporation. All other trademarks and registered trademarks are the property of their respective holders.

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