

SHANGHAI MUNICIPAL GOVERNMENT DEPLOYS CIC'S ELECTRONIC SIGNATURE TECHNOLOGY

Redwood Shores, CA, September 24, 2003 - (OTC BB: CICI) Communication Intelligence Corporation ("CIC"), the leader in biometric signature verification & natural input software and a leading supplier of electronic signature solutions announced today that its 90% owned joint venture Communication Intelligence Computer Corporation, Ltd. ("CICC"), has signed a licensing agreement for its InkTools®, biometric electronic signature software and office automation tools with Shanghai Municipal Government.

Businesses and government agencies throughout China have historically used 'seals' or 'chops' for signing documents and correspondence. This agreement reflects the continuing trend within these organizations to utilize the latest advances in electronic signature technology to fully automate historically paper based processes.

"Shanghai is already a large, modern metropolis with over 13 million people directly under the jurisdiction of the Central Government. The Municipal Government of Shanghai is working diligently to build Shanghai into a leading economic center by 2020, focused on financial services, trading and shipping," stated Mr. Shen Xi Ming, Director of The General Office for Shanghai Municipal Government. "We wanted the best proven technology available to meet our objectives of increased efficiency and individual productivity. CICC's products enable us to accomplish this goal and we expect a near term return on this investment through the significant cost savings associated with the automation of our workflow processes."

"We have many eSignature deployments within both the central and municipal governments, and we are pleased to establish a relationship with Shanghai Municipal Government," stated Jonson Yang, General Manager-CIC China. "Although the US and European markets are leading the adoption of this technology, studies indicate that the needs of China's vast infrastructure together with its rapidly growing economy is fueling a much larger market potential than the US or Europe including eGovernment applications. Combined with the significant differentiation our products provide and the growing use of electronic signature technology in China, this is driving significant demand for our solutions."

CICC's Inktools provides enterprises the ability to increase productivity, decrease costs and increase the ease of use for their employees and customers by enabling a more intuitive and natural way for people to interact with today's personal computers using handwriting recognition, document annotation, handwritten email, electronic chops and biometric signature verification. Inktools addresses the growing and diverse base of computer users in China striving to achieve the benefits of the paperless environment with best-of-breed, proven eSignature technology.

CICC is a joint venture between CIC and the Jiangsu Hongtu Electronics Group Co., Ltd. For more information about CIC, CICC or our products, visit our website at <http://www.cic.com>.

About CIC

Communication Intelligence Corporation ("CIC") is the leading supplier of biometric signature verification and natural input software and a leading supplier of electronic

signature solutions focused on emerging, high potential applications including paperless workflow, handheld computers, smartphones and eCommerce, enabling the world with "The Power to Sign Online®". CIC's products are designed to increase the ease of use, functionality, and security of electronic devices and eBusiness processes. CIC sells directly to OEMs and Enterprises and has products available through major retail outlets such as, CompUSA, Staples, OfficeMax, and key integration/channel partners or direct via our website. Industry leaders such as Charles Schwab, Fujitsu, Handspring, IBM, Oracle, Palm Inc., Prudential, Siebel Systems and Sony Ericsson have licensed the company's technology. CIC is headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website at <http://www.cic.com>

About Shanghai Municipal Government

Shanghai Municipal Government is in charge of the overall work of Shanghai city. For more information please visit <http://www.shanghai.gov.cn/gb/shanghai/node8059/index.html>

CIC, its logo, InkTools and the Power to Sign Online are registered trademarks. All other trademarks and registered trademarks are the property of their respective holders.

Forward Looking Statement

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following (1) technological, engineering, quality control or other circumstances which could delay the sale or shipment of the products; (2) economic, business, market and competitive conditions in the software industry and technological innovations which could affect the Company's business; (3) the Company's inability to protect its trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the proprietary rights of the Company; and (4) general economic and business conditions and the availability of sufficient financing.

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