

THE SECOND RAILWAY SURVEY & DESIGN INSTITUTE SELECTS E-SIGNATURE AND INPUT SOLUTIONS FROM CICC

CICC products achieve greater adoption within China's railway industry

Redwood Shores, CA, November 13, 2002 - (NASDAQ:CICI) Communication Intelligence Corporation ("CIC"), the leader in electronic signature, biometric verification and natural input solutions, announced today that its 90% owned joint venture Communication Intelligence Computer Corporation, Ltd. ("CICC"), has signed a licensing agreement for its InkTools®, biometric electronic signature and office automation tools with the Second Railways Survey & Design Institute of China ("SSDI").

This agreement represents the adoption of CICC technologies by the third of the four government survey and design institutions that support the Ministry of Railway in China. The railway system continues to be the principal form of transportation within mainland China and is a critical component of the national infrastructure supporting the nation's continued economic growth. This order, again, reflects CIC's continued focus on accelerating sales growth in China with its robust economic growth and increasing demand for office automation technology.

"We are pleased to be working with CICC," said Mr. Xue XiaoBin, Information Center Director for SSDI. "By using InkTool's handwriting recognition, document markup, biometric signature verification and handwritten email components, we have enhanced the security, usability and convenience of our office automation solutions. The benefits continue to be realized by the exceptional acceptance and approval of our users."

"We are delighted to establish a relationship with SSDI," stated Arthur Ding, Director, Software Sales for CICC. "Our office automation systems have significantly differentiated us in China and with the growing use of electronic signature technology in this market we expect that the successful implementations by the Second, Third and Fourth Design Institutes will lead to a broader adoption of our products throughout other business units within the Ministry of Railway."

CICC is a joint venture between CIC and the Jiangsu Hongtu Electronics Group Co., Ltd. For more information about CIC, CICC or our products, visit our website at <http://www.cic.com>.

About CIC

Communication Intelligence Corporation is the leading supplier of electronic signature, biometric security and natural input solutions focused on emerging, fast growth applications including paperless workflow, smart wireless devices and e-Commerce enabling the world with "The Power to Sign Online™". The Company's core software technologies include multilingual handwriting recognition systems, biometric signature verification, natural messaging, and operating system extensions that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices and e-business processes. CIC sells direct to OEMs and Enterprises. Products are also available through major retail outlets such as Circuit City, CompUSA, Staples, OfficeMax, key integration partners and direct via www.cic.com. Industry leaders such as Ericsson, Fujitsu,

Hitachi, Siebel Systems, IBM, Charles Schwab and Prudential have licensed the company's technology. CIC is headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website www.cic.com.

About SSDI

The Second Railways Survey & Design Institute in China ("SSDI"), founded in 1952, is a large-scale national comprehensive institute for survey, design, research and development. It passed ISO 9001 International Standard Quality System certification and obtained "International Standard Certification" by UKAS in 1997. For more information about SSDI, visit their website at <http://www.crssdi.com/default.asp>

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CIC, its logo and InkTools are registered trademarks. The Power to Sign Online is a trademark of Communication Intelligence Corporation. All other trademarks and registered trademarks are the property of their respective holders.

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