

ASSURANT GROUP LICENSES CIC'S ELECTRONIC SIGNATURE TECHNOLOGY

INSURANCE AGENTS NOW SUBMIT APPLICATIONS AT THE SPEED OF THE INTERNET

Redwood Shores, CA, September 5, 2000 - (Nasdaq: CICI) Communication Intelligence Corporation ("CIC"), the leading supplier of natural input and electronic signature solutions, announced today a licensing agreement with Assurant Group, a leading provider of specialty insurance products and services. With Sign-it®, Assurant now will receive electronically signed policies from participating agents. Sign-it's family of signature products represent the latest advancements in biometric authentication solutions for enabling the capture, binding and verification of handwritten electronic signatures.

Alfredo Tejera, Vice President of Ordinary Life Operations for Assurant, noted, "The benefits of electronically transmitting insurance applications from the field are tremendous. By implementing CIC's Sign-it for Acrobat, our agents will be able to securely and intuitively enroll their customers and submit these electronically signed applications at the speed of the Internet. In doing so, Assurant will greatly enhance the agent and customer experience while also improving efficiency."

Jeff Sandler, Vice President of Marketing and Enterprise Business Development for CIC stated, "Signature enabled sales force automation in the insurance industry is experiencing explosive growth. Assurant's rollout of Sign-it for Acrobat will clearly put Assurant among the leaders in bringing electronic signatures to the marketplace."

Sign-it is a family of enterprise offerings for enabling the capture, binding and verification of handwritten electronic signatures. Current electronic signature solutions include Sign-it for Word '97, Sign-it for Adobe Acrobat 4.0, and InkTools®, a software toolkit that enables developers to integrate the key components of Sign-it into custom applications.

About CIC

Communication Intelligence Corporation (CIC) is the leading supplier of natural input and electronic signature solutions for wireless Internet and e-Commerce applications. The Company's core software technologies include multilingual handwriting recognition systems, dynamic signature verification, natural messaging, and operating system extensions that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices ranging from handheld companions to cellular phones. Key licensees of the Company's technologies include Ericsson, Fujitsu, Hitachi, Mitsubishi, National Semiconductor and Symbian. CIC is

headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website at www.cic.com.

About Assurant Group

Headquartered in Atlanta and Miami, Assurant Group develops, underwrites and markets insurance, membership and extended service programs through partnerships with major financial institutions, retailers, manufactured housing and automobile dealers, utilities and other entities which provide consumer financing as part of their business.

Assurant Group is part of the international Fortis group, which operates in the fields of banking, insurance and investments. Forbes magazine recently ranked Fortis, which has total assets exceeding \$396 billion, 33rd on its "World Super 50" list of the world's largest public companies. Fortis' listed companies are Fortis (B) of Belgium and Fortis (NL) of The Netherlands.

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following (1) technological, engineering, quality control or other circumstances which could delay the sale or shipment of products; (2) economic, business, market and competitive conditions in the software industry and technological innovations which could affect the Company's business; (3) the Company's inability to protect its trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the proprietary rights of the Company; and (4) general economic and business conditions and the availability of sufficient financing.

CIC, its logo and Sign-it and InkTools are registered trademarks of Communication Intelligence Corporation. All other trademarks are properties of their respective owners. Assurant Group is a service mark of Fortis, Inc. Financial information is as of December 31, 1999.