

## **FIRST AMERICAN BANK DEPLOYS CIC ELECTRONIC SIGNATURE SOFTWARE IN ALL BRANCHES**

**Redwood Shores, CA, May 10, 2001** - (NASDAQ:CICI) Communication Intelligence Corporation ("CIC"), enabling the world with "The Power to Sign Online™", announced today a licensing agreement with First American Bank which has integrated and begun deployment of CIC's Sign-it®, biometric electronic signature software, within First American Bank's in-branch software applications to provide e-signature approval capabilities to its customers.

Sign-it enables First American Bank to securely capture its customers signatures electronically on a broad range of legal documents including; retail loans, commercial loans, mortgages, new account signature cards, account maintenance forms and IRA forms. These Adobe Acrobat PDF documents are signed, processed internally and then made available to the rest of the internal operational departments through a web based access application for review and additional processing.

Robert Williams, Vice President Online Sales & Marketing Services for CIC commented, "CIC's Sign-it offers a robust solution that gives our customers a distinct competitive advantage. It significantly reduces the time delays and costs traditionally associated with paper-based processes and can be quickly and easily integrated into any enterprise system."

Kim Kohon, Senior Vice President for First American Bank stated, "Our aim is to reduce costs and minimize the processing time required to approve various documents. With CIC's Sign-it application we have increased efficiency while maintaining the security of our documents." She further commented, "We are pleased to work with an industry leader who understands the legal and business issues involved with electronic signatures and can provide straightforward solutions which enhance our business processes and better serve our customers."

Sign-it enables workflow solutions for mobile computing as well as brick and mortar businesses with the ability to easily convert signature dependent MS Word and Adobe Acrobat documents into true e-paper solutions. Additional information about Sign-it can be found at <http://www.cic.com/products/signit>.

### **About CIC**

Communication Intelligence Corporation (CIC) is the leading supplier of natural input and electronic signature solutions for wireless Internet and e-Commerce applications enabling the world with "The Power to Sign Online™". The Company's core software technologies include multilingual handwriting recognition systems, biometric signature verification, natural messaging, and operating system extensions that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices ranging from handheld companions to cellular phones.

Ericsson, Fujitsu, Hitachi, Microsoft, Mitsubishi, National Semiconductor and IBM among others have licensed the company's technology. CIC is headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website at <http://www.cic.com>

### **About First American Bank**

First American is an Illinois-chartered, full-service bank with over 30 Chicago area locations and more than 2 billion in assets. We are also privately held and 80% owned by officers, directors and family members. We have the strength and stability that come from a consistent, diversified earnings stream, strong internal equity generation, sound asset quality, and a liquid and conservative balance sheet. For more information, please visit our website at [www.FirstAMBank.com](http://www.FirstAMBank.com).

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following (1) technological, engineering, quality control or other circumstances which could delay the sale or shipment of products; (2) economic, business, market and competitive conditions in the software industry and technological innovations which could affect the Company's business; (3) the Company's inability to protect its trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the proprietary rights of the Company; and (4) general economic and business conditions and the availability of sufficient financing.

CIC, its logo and Sign-it are registered trademarks, and The Power to Sign Online is a trademark of Communication Intelligence Corporation. All other trademarks are properties of their respective owners.

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