

**CIC JOINS THE IBM THINKPAD/WORKPAD PROVEN
PROGRAM AS THE EXCLUSIVE PROVIDER OF ELECTRONIC
SIGNATURE AND HANDWRITING RECOGNITION SOFTWARE**

Redwood Shores, CA, November 6, 2000 - (NASDAQ:CICI) Communication Intelligence Corporation ("CIC"), who brings you "The Power to Sign Online™", announced today that it has entered into a license agreement with IBM (NYSE:IBM) to provide electronic signature solutions and handwriting recognition offerings for the IBM ThinkPad® laptop series and the IBM WorkPad®- Palm OS based handheld device.

"CIC's participation in the IBM ThinkPad/WorkPad Proven programs as the exclusive electronic signature category provider is the result of the growing need for electronic signature software and handwriting recognition products that make the user experience easier, quicker and more intuitive," said Robert Williams, Vice President of Aftermarket Sales for CIC. He further commented, "The recent passage of the E-Signature legislation has generated significant interest and demand for solutions that enable electronic and mobile commerce."

"The IBM ThinkPad/WorkPad Proven program brings IBM and industry leading companies, like CIC, together to deliver innovative solutions that meet the specific mobile computing needs of our customers," said Ronald Sperano, Director, Mobile Market Development, for IBM. He added, "Only vendors that satisfy rigorous IBM Compatibility Standards and meet or exceed specific customer support requirements are chosen to participate. We recognize CIC as the leader in a rapidly emerging market whose technology will be critical for meeting increasing demands in the area of electronic signature capture, verification and handwriting recognition for text input."

In closing Robert Williams added, "CIC delivered a group of products including Jot®, WordComplete™, QuickNotes™ and Sign-On™ for the IBM WorkPad and Sign-it® for the IBM ThinkPad that have been tested and warranted according to IBM's demanding standards. We are pleased that IBM will be representing our flagship solutions to its direct and enterprise customers."

About CIC

Communication Intelligence Corporation (CIC) is the leading supplier of natural input and electronic signature solutions for wireless Internet and e-Commerce applications enabling the world with "The Power to Sign Online™". The Company's core software technologies include multilingual handwriting recognition systems, biometric signature verification, natural messaging, and operating system extensions that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices ranging from handheld companions to cellular phones. Ericsson, Fujitsu, Hitachi, Microsoft, Mitsubishi, National Semiconductor, Symbian and IBM among others have licensed the company's technology. CIC is headquartered in

Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website at <http://www.cic.com>

About IBM

IBM is the world's largest information technology company, with 80 years of leadership in helping businesses innovate. The fastest way to get more information about IBM is through the IBM home page at <http://www.ibm.com>.

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following (1) technological, engineering, quality control or other circumstances which could delay the sale or shipment of products; (2) economic, business, market and competitive conditions in the software industry and technological innovations which could affect the Company's business; (3) the Company's inability to protect its trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the proprietary rights of the Company; and (4) general economic and business conditions and the availability of sufficient financing.

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