

ORANGE COUNTY LICENSES CIC'S ELECTRONIC SIGNATURE SOLUTION FOR BUILDING PERMIT APPLICATIONS

REDWOOD SHORES, Calif., July 26,2000 -- Communication Intelligence Corporation ("CIC") (Nasdaq: CICI), the leading supplier of natural input and electronic signature solutions, announced today that it has licensed its Sign-it® product to the County of Orange, California, Planning and Development Services Department to build one of the single largest installations of verifiable electronic signatures for use in the County's building permit applications. Sign-it's family of signature products represent the next generation of biometric authentication solutions for enabling the capture, binding and verification of handwritten electronic signatures.

Michael Jones, Manager of Information Technology for Planning and Development Services Department explained, "With the added level of security provided by CIC's Sign-it application, we are able to verify and protect important documents. Sign-it will dramatically improve our document management process, allowing us to benefit from reduced costs and increased efficiency." He further commented, "We are committed to serving our citizens with the latest advances in cost saving technology."

Jeff Sandler, Vice President of Marketing and Enterprise Business Development for CIC stated, "Our biometric verification uniquely identifies the individual applicant, minimizing the possibility of fraud, tampering, or impersonation. Our goal is to facilitate a smooth and rapid transition to a paperless environment and significantly shorten the approval process."

Sign-it is a family of enterprise offerings for enabling the capture, binding and verification of handwritten electronic signatures. Current electronic signature solutions include Sign-it for Word '97, Sign-it for Adobe Acrobat 4.0, and InkTools®, a software toolkit that enables developers to integrate the key components of Sign-it into custom applications.

For more information about Sign-it, please visit our website at www.cic.com or email sales@cic.com.

About CIC

Communication Intelligence Corporation (CIC) is the leading supplier of natural input and electronic signature solutions for wireless Internet and e-Commerce applications. The Company's core software technologies include multilingual handwriting recognition systems, dynamic signature verification, natural messaging, and operating system extensions that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices ranging from handheld companions to cellular phones. Key licensees of the Company's technologies include Ericsson, Fujitsu, Hitachi, Mitsubishi, National Semiconductor and Symbian. CIC is

headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website at www.cic.com.

About County of Orange

The County of Orange is a collection of dedicated, public-spirited individuals, who together comprise a regional service provider and planning agency committed to maximizing resources and improving the quality of life in Orange County. Our core businesses are public safety, public health, environmental protection, regional planning, public assistance, social services and aviation.

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following (1) technological, engineering, quality control or other circumstances which could delay the sale or shipment of products; (2) economic, business, market and competitive conditions in the software industry and technological innovations which could affect the Company's business; (3) the Company's inability to protect its trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the proprietary rights of the Company; and (4) general economic and business conditions and the availability of sufficient financing.

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