

CIC ELECTRONIC SIGNATURE SOLUTION DEPLOYED AT SCHWAB

Redwood Shores, CA, December 18, 2000 - (NASDAQ:CICI) Communication Intelligence Corporation ("CIC"), bringing you "The Power to Sign Online™", announced today that Charles Schwab & Co., Inc (NYSE:SCH) is currently deploying CIC's Sign-it® biometric electronic signature software in its nationwide branch network, allowing Schwab clients and prospects to sign new account applications for general brokerage, IRA, and Schwab One® accounts electronically in a completely paperless format. Sign-it is an essential element in this new generation of Schwab customer conveniences, effectively eliminating the need for pen and ink signature on paper. After completing a new account application on a computer, the client creates a legally binding contract by signing his or her name using an electronic pad and pen.

Guido DiGregorio, CIC's President and CEO said, "I am extremely pleased that Schwab, a recognized leader in financial services, chose our technology to create legally binding electronically signed documents for new client enrollments. Schwab's deployment of our electronic signature solution will help speed up new in branch enrollments while significantly reducing costs. It also goes a long way in validating the benefits of being first to market with fast, secure and customer friendly applications that significantly enhance customers' businesses. We are proud of the track record we have established with industry leaders who have chosen our technology to enhance their applications. Almost a decade ago, we delivered the first electronic signature solutions to NCR Corporation, then in 1996 to Chase Manhattan Bank for an application to process billions of dollars in Ginnie Mae mortgage loan pool applications and now in 2000, for Schwab clients and prospects to open new accounts quickly and efficiently. Industry analysts project that 80% of all financial transactions will be completed electronically within 5 years and we believe we are well positioned to emerge as the market share leader in electronic paperless signature software solutions."

The Sign-it family of products provides enterprise customers with a solution for secure electronic document approval and on-line transactions within Adobe® Acrobat® 4.0 for applications such as document workflow, contract execution, and e-Commerce. The applications enables real time signature capture, verification, and binding of a signature to a document as well as encryption. For more information about Sign-it or our other products please visit our website at www.cic.com.

About CIC

Communication Intelligence Corporation (CIC) is the leading supplier of natural input and electronic signature solutions for wireless Internet and e-Commerce applications enabling the world with "The Power to Sign Online™". The Company's core software technologies include multilingual handwriting recognition systems, biometric signature verification, natural messaging, and operating system extensions that enable pen input. CIC's products are designed to increase the ease of use, functionality, and security of wireless electronic devices ranging from handheld companions to cellular phones.

Ericsson, Fujitsu, Hitachi, Microsoft, Mitsubishi, National Semiconductor, Symbian and IBM among others have licensed the company's technology. CIC is headquartered in Redwood Shores, California and has a joint venture, CICC, in Nanjing, China. For more information, please visit our website at <http://www.cic.com>

Certain statements contained in this press release, including without limitation, statements containing the words "believes", "anticipates", "hopes", "intends", "expects", and other words of similar import, constitute "forward looking" statements within the meaning of the Private Litigation Reform Act of 1995. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual events to differ materially from expectations. Such factors include the following (1) technological, engineering, quality control or other circumstances which could delay the sale or shipment of products; (2) economic, business, market and competitive conditions in the software industry and technological innovations which could affect the Company's business; (3) the Company's inability to protect its trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others or prevent others from infringing on the proprietary rights of the Company; and (4) general economic and business conditions and the availability of sufficient financing.

CIC, Sign-it and its logo are registered trademarks of Communication Intelligence Corporation. All other trademarks are properties of their respective owners. (0000-11582)

Contact Information

Investor Relations Inquiries:

Press Inquiries:

Chantal Eshghipour

Phone: 650-802-7740

Email: investorrelations@cic.com

Lou Podover

Phone: 650-802-7708

Email: pressroom@cic.com